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Hi Eskedr! This is Jay Bhuller. I spoke to earlier today about me taking Flat Rate 2937 cab from airport to Kent, zip code 98030 on March 25th around 6:30PM. Couple issues with this trip, when we got on 518 freeway. The cabs heating/cooling air was not working and all windows was fogged up and driver continued to drive and he took off his head beanie to clean the front window but it was still difficult to see. I asked him to pull over and clear the windows or take me back. Then he opened the front windows to clear the fog but continued to drive, in the cold. Once we got home he charged me \$46 flat rate, which now I found out that he over charged me. When I saw my credit card receipt, that showed that I took Yellow Cab 1094. After calling yellow cab, they told me they have No cab with 1094 number. Then I decided to call the number which was on the receipt (2067660573). That number went to the driver. When I asked him why his square receipt shows yellow cab 1094 when he is driving Flat Rate 2937 and he told me he can refund the money if I don't say anything to anyone. When I asked him for his full name, he hanged up the phone multiple times. Thats when I decided to call GT booth and GT transfer me to you. When you called the driver he told you that he doesn't even drive Cab. I have attached cab pictures in my driveway and receipt of the square. Please let me know what's the next step. Thank you! Alright thanks Jay, for all detail you given me about this flat rate driver and I'm going to forward it to my manager and let you know as soon as possible sorry about what was happened to you and thank you. Thank you so much Hi Eskedr! I got a call from your manager the day you reported my issue for Flat Rate 2937. He said I should be getting follow up call but haven't heard anything Sorry about that did u have the phone number that he contacted you with? I don't have number anymore. It was

in my call history but gone now +12065194031 GM his
name is Ari. Thank you You're welcome

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